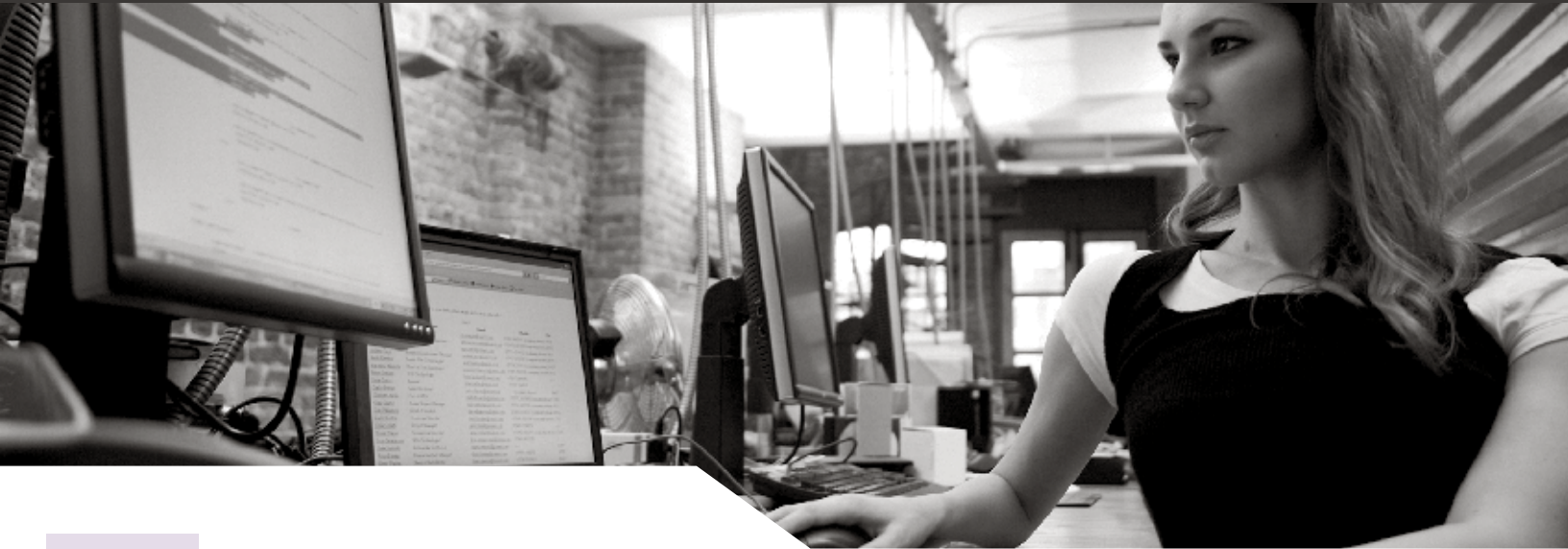


>> WEBSPHERE PORTAL PRACTICE

The Challenge: Enabling collaboration to improve business processes, reduce costs and maximize employee efficiency and knowledge.



To optimize workforce productivity, IT managers are asked to provide each user with the integrated tools they need to access information and work efficiently. To manage costs, IT needs to deliver these tools while minimizing integration, deployment and management expenses. A typical organization relies on countless software applications to drive workforce productivity – from mainstays such as email, enterprise instant messaging and office productivity tools to ERP, CRM and knowledge management applications, to systems for financials, purchasing, customer service, billing and more. Often times these systems exist separately, but users need to combine them, and the information they contain, to find answers, make decisions and complete tasks. The solution is the comprehensive, collaborative platform, WebSphere Portal.

EXCEED USER EXPECTATIONS WITH A RICH, RESPONSIVE USER INTERFACE

Today's Internet-savvy users expect Web applications to deliver a richer, more compelling experience. WebSphere Portal software includes Web 2.0 capabilities that help reduce or eliminate total page reloads and enable single point of access, allowing employees to be more efficient.

The collaborative solution also features live text semantic tagging capabilities that give users quick and direct access to additional, contextual information – with fewer clicks and less navigation.

RESPOND MORE QUICKLY TO NEW BUSINESS OPPORTUNITIES

Rapidly changing business requirements can create new opportunities. WebSphere Portal software includes features that make it easy for you to reuse your existing Web-based assets and IT investments so you can respond quickly.

REDUCE DEPLOYMENT COSTS, COMPLEXITY AND MAINTENANCE

Controlling deployment costs and ensuring application availability and responsiveness are top priorities for almost every company. IBM therefore strives to provide innovations to make it easier to deploy and maintain your Web portals. WebSphere Portal software includes site management features to reduce time from staging to production. Plus, an advanced performance monitoring infrastructure allows you to monitor Portlet performance during development so you can address performance issues before moving to production.

>> WEBSHERE PORTAL PRACTICE

GLYPHIC'S EXPERTISE

Glyphic offers a team of IBM WebSphere Portal Certified consultants with broad architecture knowledge, vast technical skills, best practices development expertise and a proven track record for success that can design, demonstrate and implement the latest WebSphere Portal Products and collaborative tools.

To ensure your company receives the benefits of integrating applications or collaboration into a comprehensive portal solution, effective, rapid deployment and implementation is needed. The best method to achieve successful portal implementation is to engage Glyphic Technologies, Inc. to aid in your firm's architecture, design and development of IBM's WebSphere Portal.

OUR WEBSHERE PORTAL SERVICES OFFERINGS INCLUDE:

Architecture and Design Workshops, Proof of Concepts, Jump-Start services and Skills Transfer programs along with migration services. No matter where you are in your development lifecycle, Glyphic Technologies WebSphere Portal Practice can assist you.

OFFERINGS WITHIN OUR

WEBSHERE PORTAL PRACTICE INCLUDE:

- WebSphere Content Management and Personalization
- WebSphere Portal Sizing, Scoping and Installation
- WebSphere Portal Architecture
- WebSphere Portal Application Design
- WebSphere Portal Application Troubleshooting
- WebSphere Portal Performance Tuning
- WebSphere Portal Application Deployment
- WebSphere Portal Administration
- WebSphere Portal Skills Transfer, Mentoring & Enablement
- WebSphere Portal Staff Augmentation
- WebSphere Portal Application Upgrade

PRE-PACKAGED SOLUTIONS INCLUDE:

- **Business Value Assessment for Portal**—A proven modular driven workshop to provide business justification and guide your enterprise portal strategy. Aids clients in identifying, prioritizing and analyzing the impact of an implementation.
- **WebSphere Portal Proof Of Concept**—An initial short term engagement allows customers to evaluate the features and benefits of a collaborative WebSphere Portal within their environment.
- **Jump-Start Services**—This packaged offering includes Glyphic's WebSphere Portal expertise used to jump start your implementation and shorten the project life cycle. Jump-Start services include installation; project scoping and skills transfer in a shortened duration.
- **Architectural & Design Workshop**—This workshop takes place early in the development lifecycle to architect and design a WebSphere Portal solution on your goals.
- **Turn-Key Portal Implementations**—Glyphic will provide end-to-end sizing, deployment, configuration, Proof-of-Concept or Proof-of-Technology, pilot, development, testing, skills transfer documentation and on-site follow-up services to ensure your portal project is widely successful.

BENEFITS TO ENGAGING GLYPHIC'S WEBSHERE PORTAL TEAM AND SERVICES INCLUDE:

- Mitigate risk and accelerate adoption of your Portal solution.
- A delivered Portal that meets your business requirements.
- Accelerated ROI and time to value.
- WebSphere Portal integrated into your infrastructure.
- Skills transfer and hands-on support for your staff.
- Long-Term Relationship Building.